

Illinois Reliability Residential and Commercial

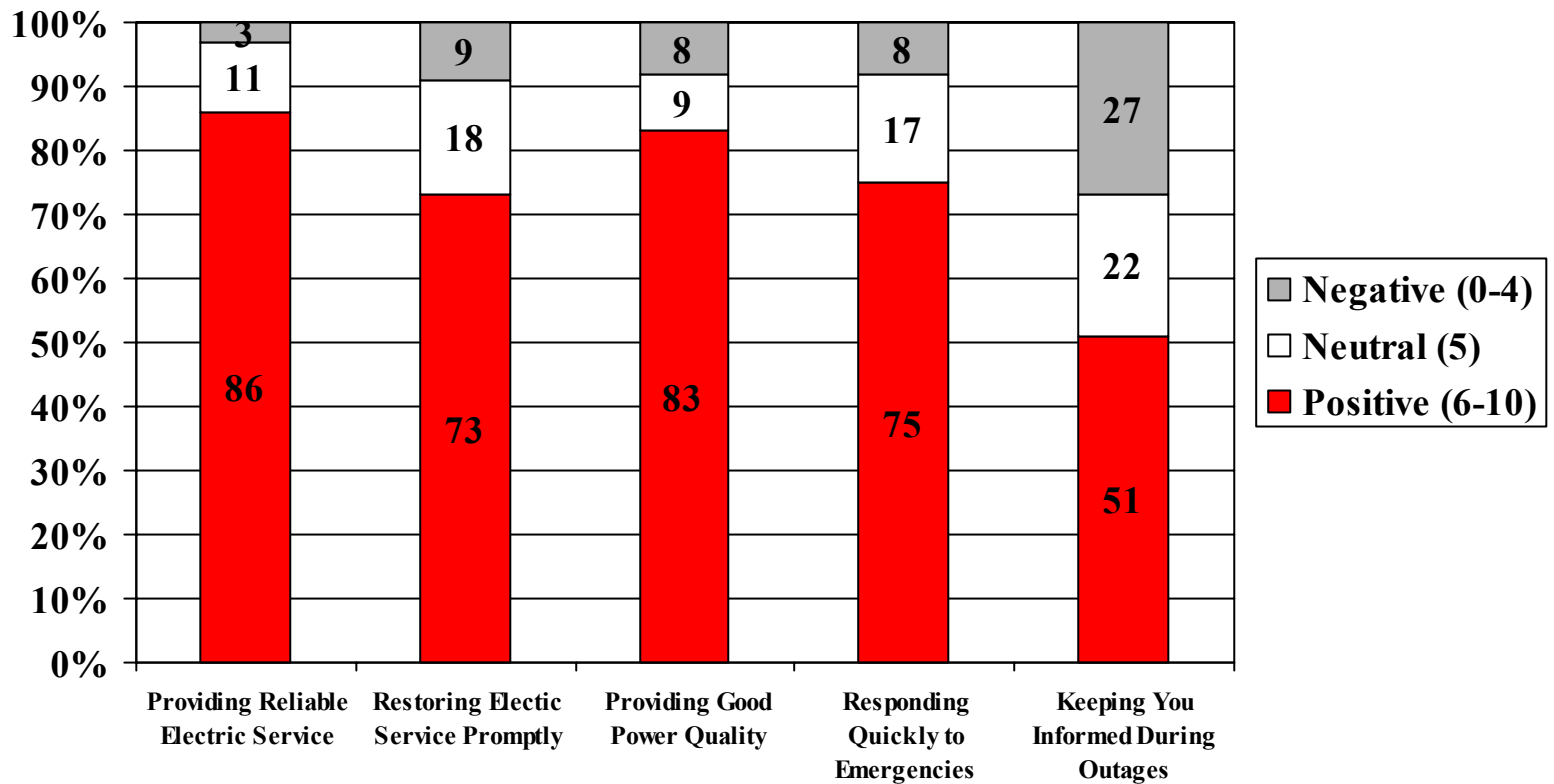


November, 1999

Illinois Reliability

100 Residential Customers

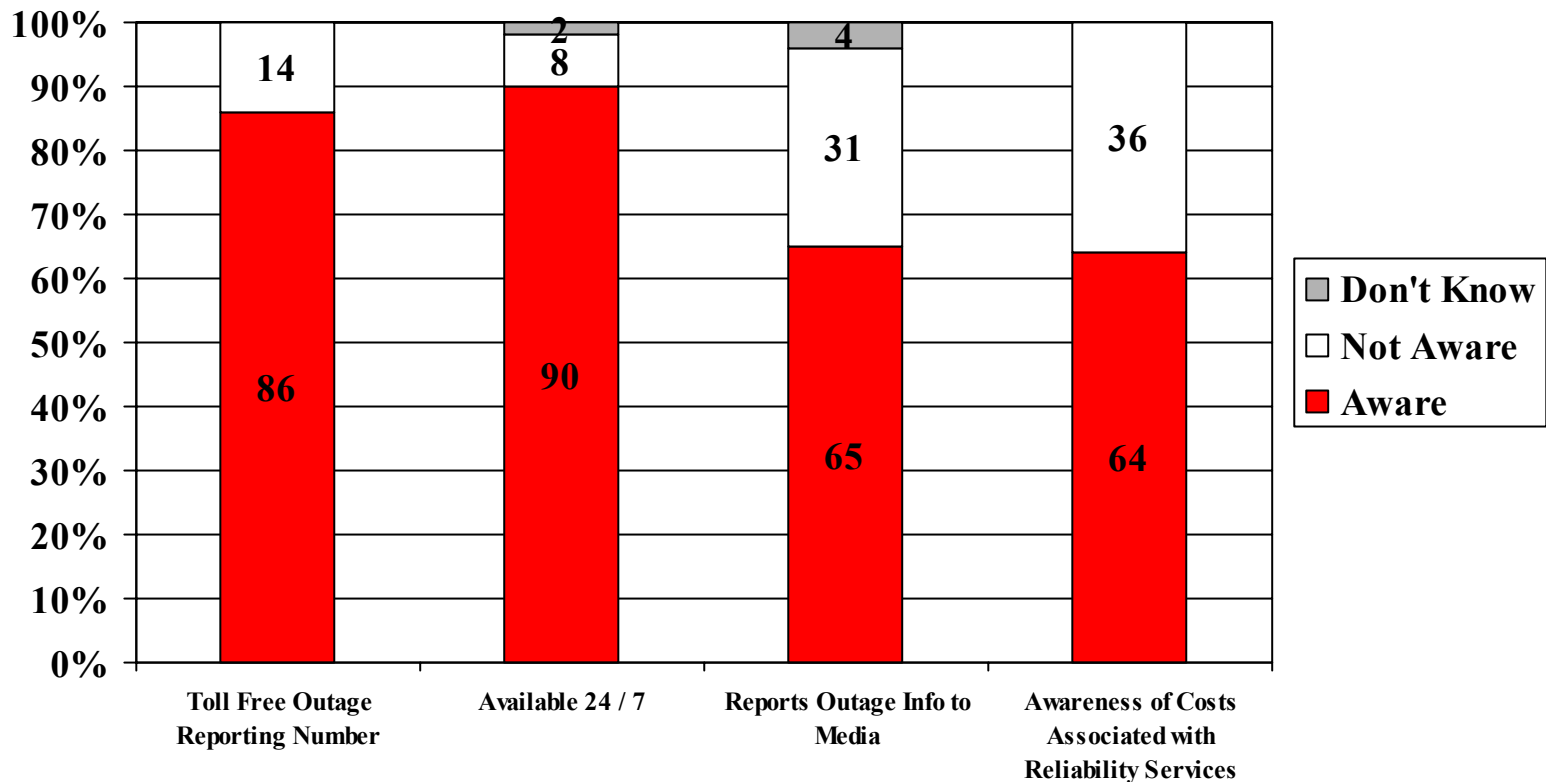
November, 1999



Illinois Product/Service Awareness

100 Residential Customers

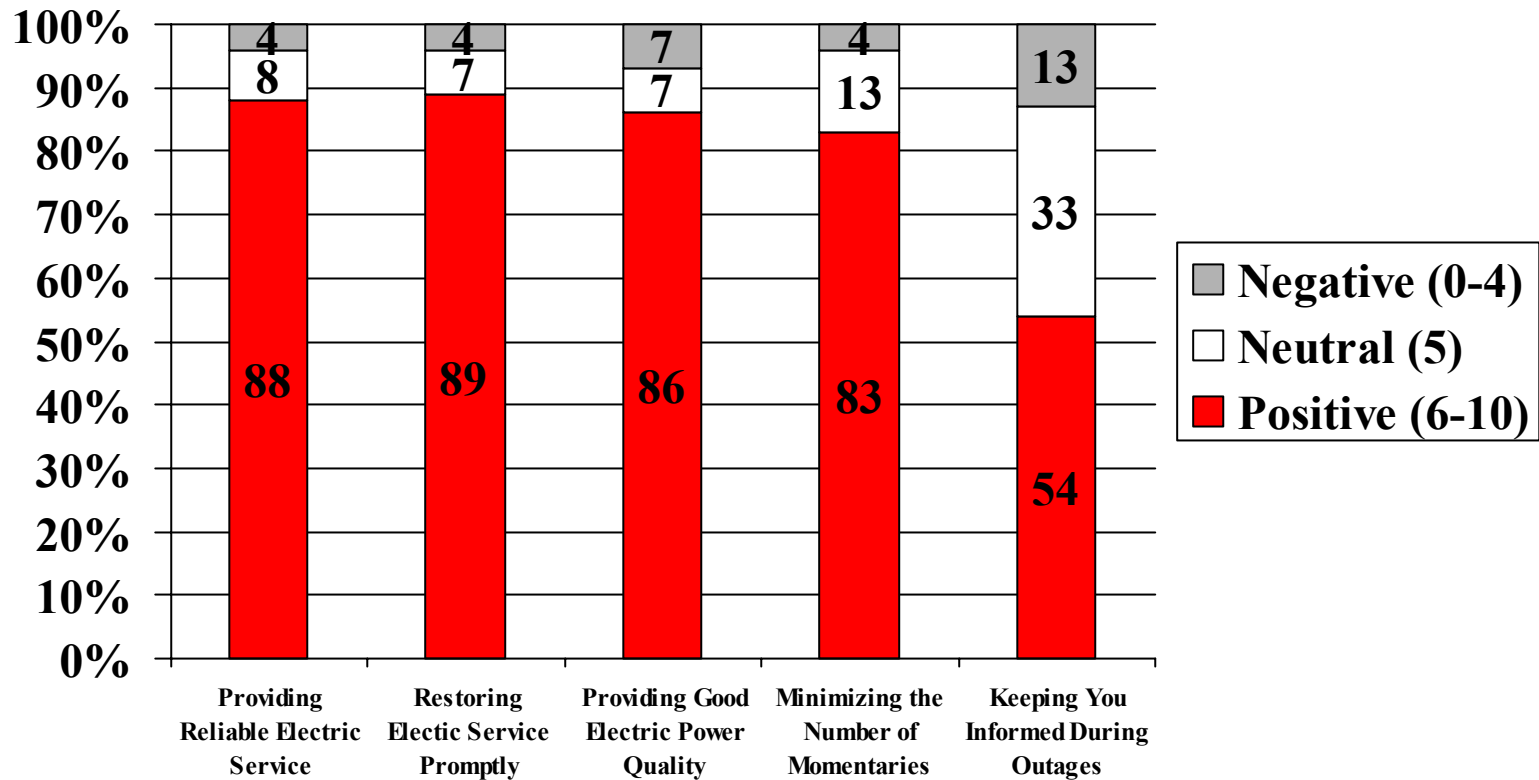
November, 1999



Illinois Reliability

100 Commercial Customers

November, 1999



Illinois Product/Service Awareness

100 Commercial Customers

November, 1999

